



# QUALITY POLICY

Integrated Management System

HQMIS\_QUA\_1\_POL\_1\_v1

Doc Type Policy

Version No: 1

The Hi-Quality Group recognises that future success depends on earning and maintaining the confidence of its customers by consistently providing products/services in accordance with specified client requirements.

Our quality policy objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost-effective manner.

### To achieve this objective, we will:

- Establish, implement and maintain a Quality Management System in accordance with AS/NZS ISO 9001.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Provide adequate resources to regularly review business operations and processes to identify and implement opportunities for improvement
- Educate our workforce and encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.

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Managing Director

Stephen Hallinan  
Executive Manager

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Group General Manager

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Group Work Health and Safety Manager